Employee *Xperience* Center

Elevate your employee experience with our
user experience expertise for your Employee Center

The problem with viewing Employee Center as just a technical update

Without taking the time to design Employee Center with end users in mind, enterprises face challenges down the line.
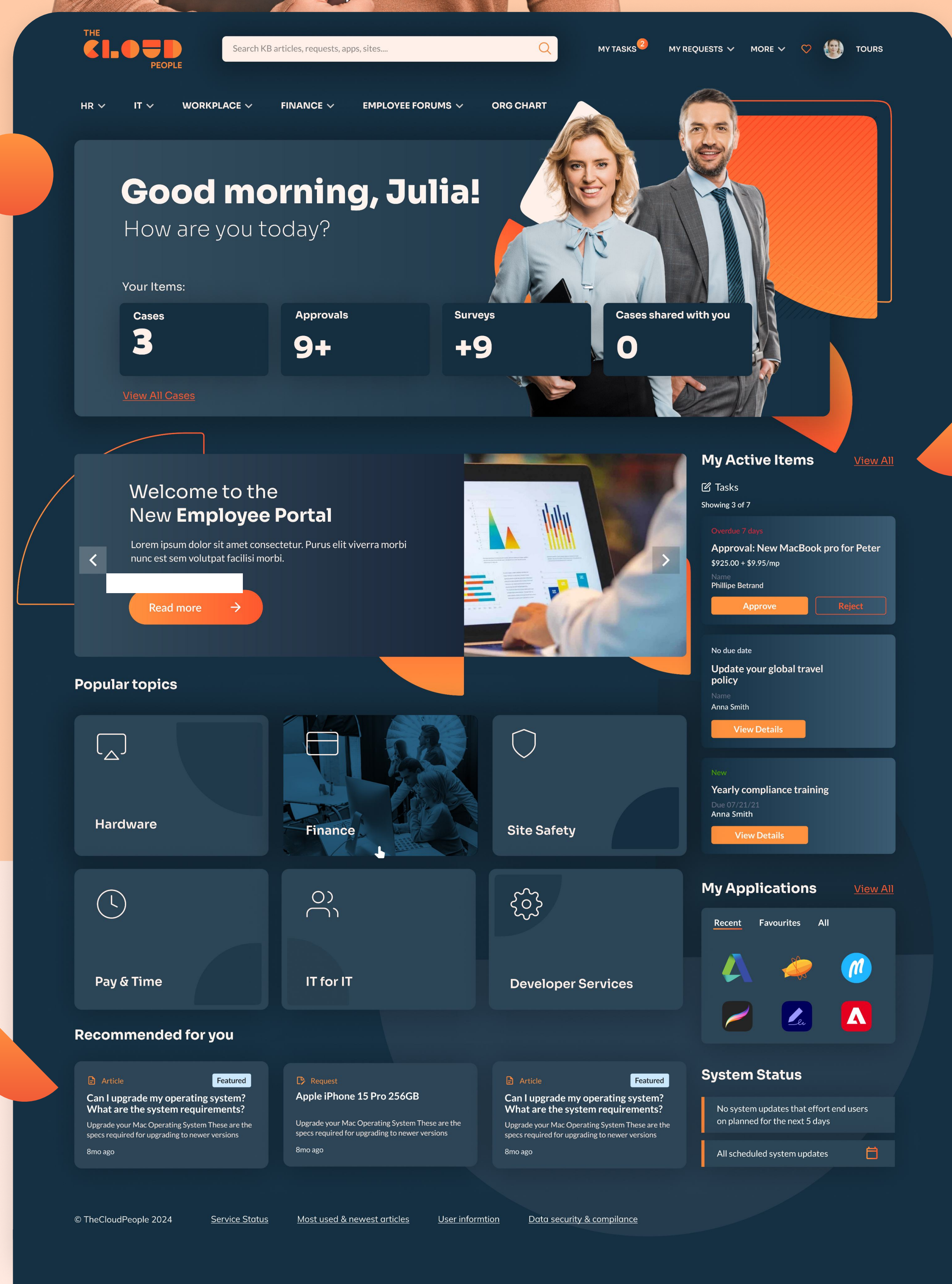
⚠ **Poor user experience**   ⚠ **Wasted investment**   ⚠ **Increased costs & communication sprawl**   ⚠ **Change resistance**

For Employee Center to be successful, you need a team of dedicated platform design experts who can tailor it to your end users' needs.

Employee *Xperience* Center by The Cloud People

Create an Employee Center experience that boosts engagement and productivity across your organization with our dedicated ServiceNow® UX and UI design specialists.

User-centric design

With us, your portal is uniquely tailored. We design Employee Center to meet your users' unique needs & add business value.

Greater employee adoption

We work with your change management team to ensure users are perceiving added value & you get the full ROI from Employee Center.

One-stop shop

As a pure-play ServiceNow partner, we ensure Employee Center integrates across your platform for one user-friendly employee service experience.

No matter your portal maturity level or if you already have Employee Center, we meet you at any stage with end-to-end experience design.

How to proceed

Assess
Our team evaluates your current portal maturity level to determine a clear path forward.

Build Personas
We conduct detailed persona discovery to uncover your end users' unique challenges & needs.

Implement Employee Center
We use these insights & our platform knowledge to build & launch your tailored Employee Center.

Build on what you have
We collaborate to redesign your current Employee Center to maximize adoption & engagement.

Keep innovating
We create a roadmap for ongoing innovation to keep up with platform capabilities & user needs.

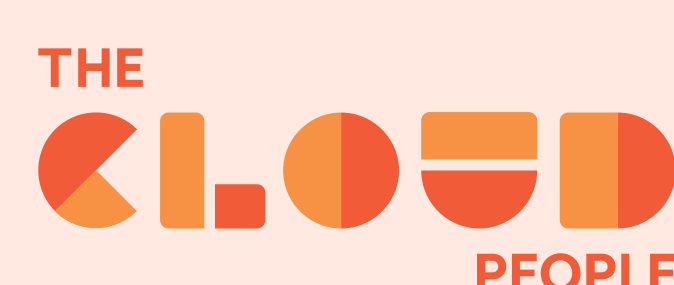## Employee Xperience Center helps organizations see outcomes like:

Up to
80%
reduction in daily multi-app transitions

Up to
90%
reduction in ticket categories

Up to
75%
increase in portal engagement

What you get when working with The Cloud People:

- ✓ Proven user experience expertise and ability to execute your employee center design strategy
- ✓ Accelerated implementation with best practices and pre-defined work packages
- ✓ Sized approach that reflects your portal's maturity and prioritizes your end users' needs

THE **CLOUD** PEOPLE

Ready to design a smart portal that excites and engages your team?

Learn more about how Employee *Xperience* Center and The Cloud People can make your employee portal an everyday essential.

Scan to visit our website: